

कार्यालय आदेश
OFFICE ORDER

RESTRUCTURING OF TOP ORGANISATIONAL SET-UP

It has been decided by the Competent Authority to restructure the Top Organisational set-up of the Bank for effective control & oversight of its enlarged domestic business and operations, post-merger of e-ABs, better synergy and also to impart greater impetus to recovery of NPAs and resolution of Stressed Assets. Accordingly it has been decided to realign the various Business Groups / Verticals, under the Whole-time Directors of the Bank as detailed hereunder:

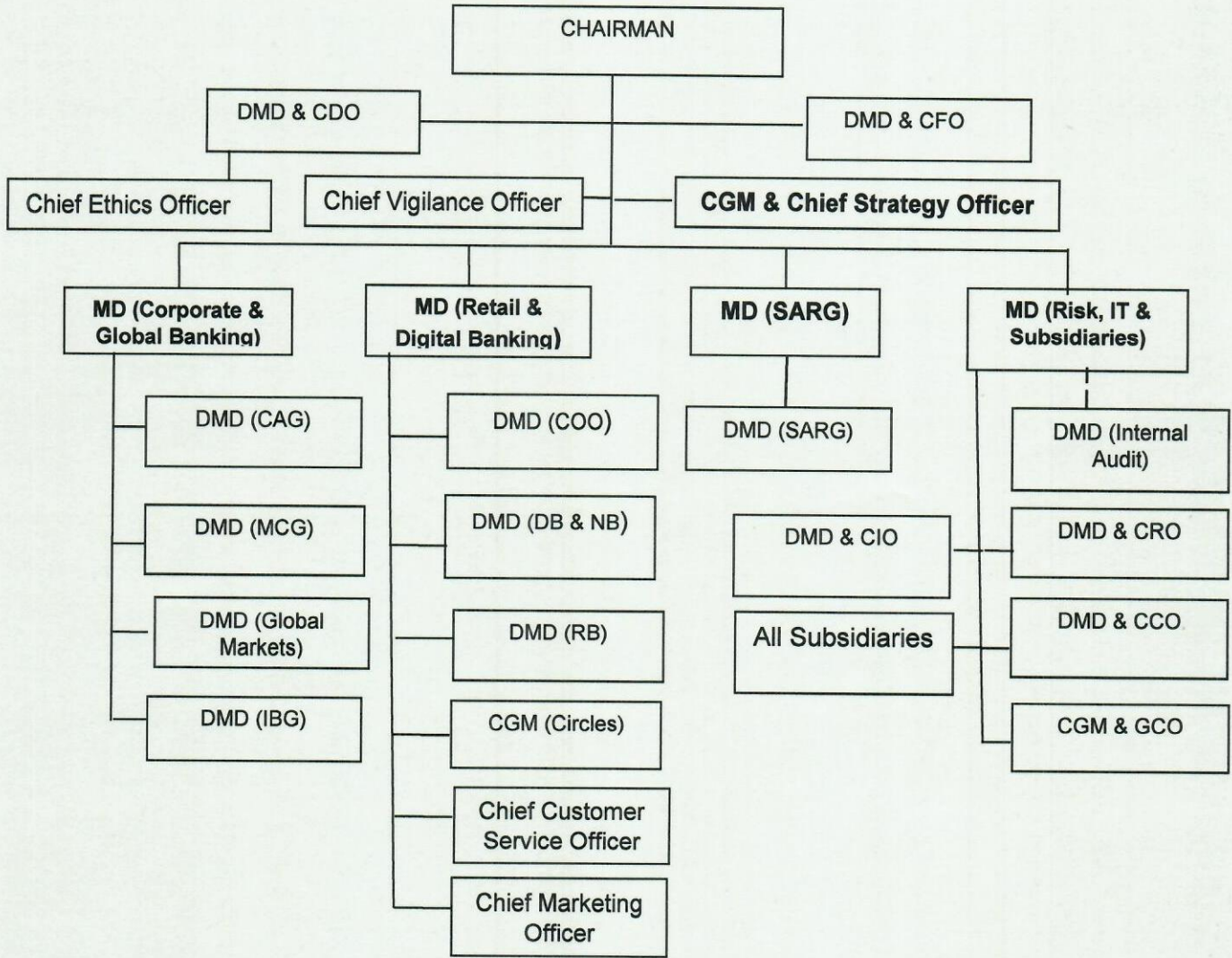
- (a) Redesignation of Managing Director (CBG) as **Managing Director (Corporate & Global Banking)** with DMD (CAG), DMD (MCG), DMD (IBG) and DMD (Global Markets) reporting to him.
 - (b) Redesignation of Managing Director (NBG) as **Managing Director (Retail & Digital Banking)** with DMD (COO), DMD (DB & NB), DMD (RB) reporting to him.
 - (c) Redesignation of Managing Director (Compliance & Risk) as **Managing Director (Risk, IT and Subsidiaries)** with DMD (Internal Audit), DMD & CRO, DMD & CCO, DMD & CIO, CGM & GCO and All Subsidiaries reporting to him.
 - (d) For imparting greater impetus and sharper focus on recovery of NPAs and resolution of stressed assets, it has been decided that this critical area be brought under the control and oversight of a Whole-time Director of the Bank designated as **Managing Director (Stressed Assets Resolution Group)**. Also, DMD (SAMG) has been rechristened as **Deputy Managing Director (Stressed Assets Resolution Group)** reporting to Managing Director (SARG).
2. It has also been decided to bring sustainability initiatives under the DMD & CDO as its coverage largely extends to CSR, human resources, branches and other establishments. Following this change, it has also been decided to redesignate the DMD & CCO and CSO position as **Deputy Managing Director & CCO**.
3. Further, it has also been decided to create a new Chief General Manager position designated as **CGM & Chief Strategy Officer** under the Chairman for monitoring various corporate strategic initiatives.
4. The reporting linkage of the following positions have also been modified as detailed hereunder:



(i) The Chief Customer Service Officer (CCSO) shall now report to the Managing Director (Retail & Digital Banking) instead of the Chairman. However, for all routine operational and administrative matters like sanction of leave etc., the position will continue to be linked to the DMD (COO).

(II) The Chief Ethics Officer shall now report to the DMD & CDO instead of the MD (C & R).

5. The revised Top Management organisational structure is as under:



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